

Certificate in Service Desk Executive



Anudip has over **17 years** of experience shaping careers in India and the USA, having successfully trained over 500,000 students with a **70% placement** rate. As a nonprofit organization, Anudip is supported by esteemed corporates, delivering on-demand job training across 22 Indian states using cutting-edge technologies. Our diverse courses cover basic and advanced IT, digital and financial skills, spoken English and comprehension, and specialized job-role training, all tailored to current market demands. Graduates find placements in various sectors including e-commerce, retail, IT/ITes, accounting, microfinance, and Control & Automation industries.

Why Anudip?



100 % Job
Support Assistance



Online and
Offline Training



Best in-class
Faculty



Flexible Class
Timing



Free Study
Materials for
Reference



Learning through
Smart Devices



User Friendly
Learning
Management System



Who should pursue the course?



Aspiring IT Professionals:

Individuals aiming to start a career in IT support and help desk management.
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Current IT Support Staff:

Those already working in IT roles who wish to formalize their skills and advance their careers.
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Customer Service Enthusiasts:

People with a passion for providing exceptional customer support and resolving issues effectively.
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Career Changers:

Professionals from other fields looking to transition into IT support and related roles..
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Tech-Savvy Individuals:

Those with an interest in technology who want to develop their troubleshooting and technical support skills.
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Recent Graduates:

Individuals with a relevant educational background seeking entry-level positions in IT service management.
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Service Desk Managers:

Existing managers who want to enhance their team's effectiveness and improve service delivery.
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Remote Support Specialists:

Professionals focusing on providing support through remote channels and improving their communication skills.

Course Mode:

Engaging both online and offline for a comprehensive learning experience!

| | |
|---------------|----------------------|
| Eligibility | Class XII (Pass Out) |
| Age | 18 years and above |
| Fee Structure | 1000/- |
| Duration | 2 months |



Modules:



Job Profile:



Service Desk Executive



Help Desk Specialist



Technical Support Representative



Customer Support Agent



IT Service Desk Coordinator



Support Analyst



Service Desk Technician



Customer Care Executive



Desktop Support Specialist



Our Prominent Recruiters



and many more...



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Our Presence:

**India: Andhra Pradesh | Arunachal Pradesh | Assam | Bihar | Chattisgarh | Delhi | Gujarat
Haryana | Himachal Pradesh | Jharkhand | Karnataka | Madhya Pradesh | Maharashtra
Manipur | Meghalaya | Odisha | Rajasthan | Tamil Nadu | Telangana
Uttar Pradesh | West Bengal**

U.S.A | Bangladesh

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