

Certificate in English Communication and IT

(Tech Support)



Anudip has over **17 years** of experience shaping careers in India and the USA, having successfully trained over 500,000 students with a **70% placement** rate. As a nonprofit organization, Anudip is supported by esteemed corporates, delivering on-demand job training across 22 Indian states using cutting-edge technologies. Our diverse courses cover basic and advanced IT, digital and financial skills, spoken English and comprehension, and specialized job-role training, all tailored to current market demands. Graduates find placements in various sectors including e-commerce, retail, IT/ITes, accounting, microfinance, and Control & Automation industries.

Why Anudip?



100 % Job
Support Assistance



Online and
Offline Training



Best in-class
Faculty



Flexible Class
Timing



Free Study
Materials for
Reference



Learning through
Smart Devices



User Friendly
Learning
Management System



Who should pursue the course?



■ **Aspiring Technical Support Professionals:**

- Individuals seeking entry-level roles in tech support.
 - Those looking to develop foundational skills for a career in technical support.
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■ **Non-Technical Backgrounds:**

- Individuals from non-technical backgrounds who want to transition into tech support roles.
 - Professionals needing to improve their understanding of IT tools and systems.
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■ **Businesses and Corporations:**

- Companies aiming to upskill their tech support teams.
 - Organizations looking to improve their customer service by training staff in effective communication and IT skills.
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■ **Improvement in English Communication:**

- Non-native English speakers seeking to improve their technical English communication skills.
 - Professionals needing to articulate technical concepts clearly to non-technical users.
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■ **Customer Service Representatives:**

- Customer service professionals looking to specialize in technical support.
 - Those wanting to provide more effective and clear instructions to customers.
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■ **IT Professionals:**

- IT professionals wishing to strengthen their communication skills in English.
 - Those aiming to provide better support and clear instructions to users.
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■ **Freelancers and Consultants:**

- Freelancers providing tech support services who need to improve their communication and IT skills.
- Consultants wanting to offer comprehensive tech support to clients.

Course Mode:

Hybrid - Engaging both online and offline for a comprehensive learning experience!

Eligibility	Class XII (Pass Out)
Age	18 years and above
Fee Structure	1,000/-
Duration	3 months



Modules:



Job Profile:



Technical Support Specialist



IT Support Technician



Help Desk Analyst



Service Desk Technician



IT Support Engineer



Systems Support Specialist



Network Support Technician



Desktop Support Technician



Technical Support Analyst



Technical Support Representative

Our Prominent Recruiters

Tech Mahindra

Teleperformance

CMS

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Quality Support. Service Excellence.

ZEBRONICS

and many more...



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